

Summary of TennCare Independent Review Requests 2020

1st Quarter Total: 26
2nd Quarter Total: 35
YTD Total: 61

Amerigroup TN 1st Qtr Total – 9

Denial Upheld: 3
Partial: 2
Settled for Provider: 4

AGP 2020 Total: 27

Amerigroup TN 2nd Qtr Total – 18

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 3
Partial: 1
Pending: 2
Refer for Medical Assistance: 4
Settled for Provider: 4

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 11

Denial Reversed: 1
Denial Upheld: 3
Ineligible: 3
Partial: 1
Refer for Medical Assistance: 1
Settled for Provider: 2

UPRV 2020 Total: 18

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 7

Denial Upheld: 3
Partial: 1
Settled for Provider: 2
Under \$750.00: 1

Volunteer State Health Plan 1st Qtr Total – 6

Denial Reversed: 4
Partial: 1
Refer for Medical Assistance: 1

VSHP 2020 Total: 16

Volunteer State Health Plan 2nd Qtr Total – 10

Denial Reversed: 1
Denial Upheld: 2
Pending: 2
Partial: 1
Refer for Medical Assistance: 1
Settled for Provider: 3

Provider Types Submitting Independent Review Requests in 1st Quarter 2020:

Hospital: 19

Physician: 3

Transportation 4

Provider Types Submitting Independent Review Requests in 2nd Quarter 2020:

Hospital: 30

Physician: 4

Transportation 1

* Independent Review of claims disputes is only available for TennCare Program services.